



## **STORE POLICY**

### **SHIPPING**

Most orders are shipped out within 24 to 48 hours, if order is received Monday - Friday. We are closed on Sundays and major holidays therefore, orders that are placed over the weekend, or on a holiday, will be shipped out the first business day.

For orders shipping within the United States: Please allow 2 - 7 business days for delivery.

For orders being shipped outside the US (International): Please allow 10 - 21 business days on average for delivery.

\*Note: Anointed Life, LLC. reserves the right to refuse shipping and/or deny an order on suspect fraudulent International orders.

For orders being shipped to Canada: Please allow 5 - 10 business days for delivery.

\*\*These shipping times are not guaranteed and will slightly vary depending on carrier.

### **RETURNS & EXCHANGES**

What if I want to return an order?

- Call Customer Service, (757) 969-0130 explain the problem and get a Return Authorization.
- Return to: Anointed Life LLC, Attn: Customer Returns; 675-B Town Center Dr.; Newport News, VA 23606.
- All returns are subject to a 15% restocking fee.

Are there items that cannot be returned? Yes. Returns are not accepted on the following:

- Custom orders
- Any goods you have washed

If you've ordered an item and you'd like to exchange it for a different size, please contact us via email. What's next? Once a company representative has provided you with authorization for an exchange, you will be instructed



To return your product, mail your product to:

Anointed Life LLC  
c/o Exchange  
675-B Town Center Dr.  
Newport News, VA 23606

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

Once the package arrives back at our store, we will ship out the replacement to you. Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We do not guarantee that we will receive your returned item.

#### **COVID POLICY**

**I have confidence in the safety of the vaccine, and although controversial, believe it is the right thing to do for Anointed Life and its affiliates, A Life Screenprinting (A-Life) and No Matter What Trust God (NMWTGOD). By doing so, we display corporate and social responsibility, to protect the health and safety of our customers & staff, and of the ethical standards of our highest and government offices.**

**CEO, Robbie Person**

#### **Policy Effective 28 May 2021 (Summary)**

**For new employees, the vaccine is non-negotiable. If you want to work for Anointed Life, or any of its affiliates, and you are not already on board, a vaccination is required.**

**For current employees, while we will not mandate and force vaccination, if you have some specific reason why you do not want to get vaccinated. You must continue to wear a mask at ALL times and sign a Memorandum of Understanding (MOU) of the risk of not being vaccinated.**

**Any person joining Anointed Life, or it's affiliates, in the future, will be mandated to get vaccinated before they can be employed with the company.**

**Visit Anointed Life's website ([www.anointedlife.co](http://www.anointedlife.co)) for full policy letter dated 28 May 2021 here**



**State of Virginia Guidance:**

**“Businesses retain the ability to require masks and employees who work in certain businesses — including restaurants, retail, fitness, personal care, and entertainment — must continue to wear masks unless fully vaccinated. Visit Governor Northam’s website for complete details on Executive Order Seventy-Two.”**

Virginia Governor Ralph Northam – May:

<https://www.governor.virginia.gov/newsroom/all-releases/2021/may/headline-895235-en.html>